



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

Matthew G. Bevin
Governor

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Vickie Yates Brown Glisson
Secretary

Stephen P. Miller
Commissioner

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Dear Medicaid Consumer Directed Participant:

As you may have heard, the Commonwealth of Kentucky is terminating its relationship with the Bluegrass Area Development District agency (BGADD) due to management concerns. The BGADD agency has operated as the Area Agency on Aging and Independent Living and served as your Support Broker and Financial Management agency for the Consumer Directed Option (CDO)/Participant Directed Services (PDS) in the Medicaid Waiver program.

The Department for Aging and Independent Living (DAIL) is de-designating BGADD as an Area Agency on Aging and Independent Living. Once BGADD is de-designated, it will no longer be an eligible provider of Medicaid services.

What does this mean for me?

This means that your CDO/PDS services would need to be transitioned to a different operating agency. DAIL will be taking over responsibility for transitioning all CDO/PDS services in the Bluegrass area to another operating agency.

Will I lose my Medicaid services?

No, you will not lose your Medicaid services. DAIL is making every effort to ensure a smooth transition and for the most part, you should not even notice a difference. DAIL will be working with other CDO/PDS providers to transition your services to another agency, with no disruption of your services. Again, **this transition will not affect your services or eligibility.**

What about my case manager/support broker that works directly for the BGADD?

Staff of BGADD currently serve as support brokers for the CDO/PDS. Staff will be provided with information regarding other opportunities to continue to serve in their current roles. However, DAIL nor Medicaid directly employs support broker staff and, as such, the staff must make their own decisions to take advantage of the other opportunities.

What if I need to talk to someone about this?

If you have questions or concerns, please contact DAIL at 502-564-6930 and ask for a CDO/PDS staff person. DAIL will have staff available to answer your questions. You may also call the Department for Medicaid Services (DMS) at 502-564-5560.

We understand that change can be difficult. Please know that DMS and DAIL will do everything possible to make this a smooth transition for you.

Sincerely,



Stephen P. Miller
Commissioner

Cc: Commissioner Deborah Anderson, DAIL